# Business Continuity Planning OAS CIP Workshop on "Improving Risk Management for Ports"

**Blue Team** 

"BCP enhancements to the Draft Model Emergency Operations Plan"

November 18th 2021

## Team members



Source: https://startupsmagazine.co.uk/article-teamwork-vs-individual-work-which-one-better

- Joanne Persad
- Gunther Flanegin
- Mervyn Knowles
- Bertram Bowles
- Ian Evans
- Garland Bailey
- Nichalan Myers
- Marcel Oldenstam
- Courtney Forbes
- Jamell Lewis

# Presentation Outline

Rationale for inclusion of a BCP component/Annex to the Draft Model EOP

Key areas of Focus for the Annex

Suggested Process for development of the Annex at the national level

# Rationale

- Rationale for inclusion of a BCP component/Annex to the Draft Model EOP.
  - Economic value of ports.
  - Supply chain management.
  - Recovery focus following an environmental or other shock.
  - Maintaining the services, we provide.

### Rationale cont.

- It enables your business to be well prepared for business disruptions.
- It stops the staff from panicking in case the business is faced with a threat.
- It helps to minimize losses.
- It ensures compliance with industry standards.
- It provides valuable business data.
- It gives you a competitive advantage.



Source: https://magazine.northeast.aaa.com/daily/travel/ocean-cruises/north-south-guide-caribbean-cruise-ports/

# Key areas of Focus for the Annex



Image Source: https://bks-partners.com/articles/5-phases-of-a-business-continuity-plan/









Stakeholders

staff/employees

Systems

**Applications** 







Vendors



Resources

# Stakeholders, staff/employees and vendors

#### **STAKEHOLDERS**

- The Government
- Port Security Advisory committee
- Designated Authority
- Port Authority
- Port Top Management
- Police and Defence Forces
- Fire Department
- · Customs and Immigration Authorities
- · Health and Environment Agencies
- Tourism Department
- Harbour Control
- Regional and Municipal Government
- Emergency Response Organizations
- Shipping Companies
- Community Associations
- Media
- Electric power company
- Telecommunication company

#### STAFF/EMPLOYEES

- Port Facility Security Officer (PFSO)
- Terminal Operators
- Logistic Operator
- Tugboat Operators
- Stevedores
- Crane/Forklift Operators
- Ship Pilots

#### **VENDORS**

- Ship Agents
- Transportation Services
- Food and Beverage Services
- Truck Drivers
- Travel Agencies
- Tour Operator
- Hospitality Industry/Services
- Water Sports
- Good and Services



Image source: http://ndri.res.in/faculty-profile/staff/

### Facilities and Resources

#### **Internal Resources and Facilities**

- Tangible
  - Personnel
  - Equipment- STSC, RTG's, Tractor Trucks etc
  - Infrastructure Sheds
  - Capital
  - Information systems
  - Technology
  - Geographical attributes
  - Accessibility
  - Facilities
- Office Facilities
  - Maintenance Facilities
  - Emergency Facilities
  - Wharfs
  - Waterways
  - Roadways
  - Rail System
  - Bridges
  - Sewer & Water Systems
  - Fire Prevention Systems

#### **Facilities and Resources**

- Channel
- Nav Aids
- Warehousing
- Transportation systems
- Dock
- Sheds
- Equipment
- Marine craft
- Communication equipment
- Inland access (roads etc)
- IT Systems
- Security infrastructure
- Offices
- Customs network
- Fuel
- Electrical power
- Water
- Food
- Finances



Image Source: https://www.cruisetradenews.com/carnival-corporation-royal-caribbean-saint-lucia-cruise-terminal/



Source: https://www.dnv.com/Publications/ports-greengateways-to-europe-179372

# Systems and Applications



- Communications systems
- ICT Systems
  - Cargo management systems
  - Procurement workflow
  - Budget management
  - General accounting system
- Transportation Systems
- Water and Sewerage Systems
- Fire Prevention Systems

- Security
  - Access control system
  - Patrols/rounds
  - Camera systems
- Facilities
  - Bunkering System (for receipt of petroleum, cement propane)
- Equipment maintenance system
- Civil engineering
  - Facilities maintenance system
- Emergency Operations Centre (EOC)

Suggested Process for development of the Annex at the national level

Scope and objectives determined by Ministerial level Develop planning and developm ent committee (implemen tation team)

Risk Assess ment Business
Impact
Analysis
(problem
identificati
on and
solution
finding)

Stakeh older manag ement Orient and train
Develop and impleme nt simulatio n and exercise cycle

Revise and update the plan to train and update





Image source: https://www.zazzle.com/caribbean+thank+you+cards