Return to Cruise the PAJ Experience

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Scope

- **National Response to COVID-19**
- **Specified and Implied Tasks**
- **Action Plan**
- **Results**
- **Takeaways**

National Response

Disaster Risk Management Act	**Ministry of Health & Wellness (MOHW)**	**Hand Hygiene**
Physical Distancing	**Cleaning, Disinfecting and Sanitizing**	**Isolation and Quarantine**
	Respiratory Hygiene	

Considerations for the Restart of Cruise

- Crew and Passenger Health
    - Vaccination
    - Entry / Exit
    - Adequate testing capacity for COVID-19 infection on board or in cooperation with shore-based laboratories
    - Arrangements for quarantine of close contacts
    - Arrangements for isolation of asymptomatic / pre-asymptomatic travellers (passengers or crew with positive test results)
    - High Risk Groups

- Passenger and Crew Repatriation
    - Arrangements for medical treatment, ambulance services and where necessary MEDEVAC
    - Arrangements for Repatriation

Considerations for the Restart of Cruise

- Excursions
  - Exclusion Policy Information
  - Port Readiness
  - Health State of the Country
  - Readiness of Attractions

- Ports of Call:
  - Monitoring of epidemiological situations, rules and restriction for the Island of Jamaica and Caribbean Region (in particular, ports of call before calling on Jamaica)

- Hygiene – Cruise, Port, Attractions
  - Air treatment
  - Social distance plan
  - Sanitizing, Cleaning, Disinfecting

Essential Pre-Requisites

Estimation of maximum number of passengers and crew on board cruise ship

Contingency plan/outbreak management plan for responding to a COVID-19 communicated / discussed to the MOHW

Port Protocols congruent to with the cruise line / ship contingency / outbreak management plan

Induction. Sensitization and Training of Crew about COVID-19

Commitment for immediate reporting to the next port of call of any possible cases of COVID-19

Focused inspection on COVID-19 prevention controls for resuming cruise ship voyages as per agreed standards and guidelines (eg. EU Healthy Gateways)

Develop and execute a plan of action to respond to the threat presented by COVID-19.

Review guidelines and protocols established by the Ministry of Health and Wellness (MOHW)

Prompt identification and isolation/quarantine of employees who have COVID-19 like symptoms.

Action Plan

Ensuring the safety of employees

- Strict hygiene measures
- Identifying essential operations / activities
- Identifying the person responsible for these operations / activities
- Procuring personal protective equipment (PPE).
- Ensuring the appropriate actions are taken

**Recovery Planning
Port Authority of Jamaica Cruise Port Protocol for the Resumption of Cruise in Jamaica**

Stakeholder Engagement and Partnerships – including stakeholder meetings and tabletop exercises

Adequate Procedures

Ensure that the port facilities could manage a suspected case without panic, ensure proper containment

Standardized set of procedures and protocols

Prompt testing – development of a "Workplace Call Log Template".

Isolation and Quarantine

Isolation Rooms on Cruise Terminals

Arrangement between Cruise Ship Operators / Local Private Medical Providers

Stakeholder Engagement & Partnership

- **Determine the information needs for Stakeholders and Partners**
  - Health and Safety,
  - Operational Continuity,
  - Commercial and Administrative Stability,
  - Accessibility and Transportation and Ancillary Services.

- **The identification of the optimal communication tool**
  - Digital,
  - Electronic,
  - Audio-visual,
  - Public and External Channels.

Results

- 53 calls approved with conditions
  - Timely review of protocols for cruise lines – to include any updates
  - Established process of approving SHOREX – even in the resilience corridor
  - Restrictions in St James and Trelawny
    - Pre-approved excursions only
    - To destinations where staff is fully vaccinated
  - Concerns for vaccination status of cruise passengers – especially family-oriented cruises
  - Visits permitted to destinations where all staff is vaccinated
  - **Still expect the line to be held to the MOHW Guidelines**

Key Takeaways

Recognizing the essential / critical role of ports

Raising Awareness (on pandemics)

The ports were proactive in applying procedure to maintain their operability

The relationship with key Stakeholders and Partners is critical

Organizations and entities had to embrace technology to remain functional

Questions & Discussions